



**DIRECTORY OF SP SERVICES  
FOR  
City of London  
Version 7.0  
Creation Date Wednesday, 06 December  
2006**

## **CONTENTS**

**Introduction: what is Supporting People?**

**User guide: how to find the service you want**

**Services:**

Listed by:

- name
- the type of accommodation they offer
- the type of service they offer
- the client groups they cater for
- length of stay
- district within the local authority
- whether they take self-referrals
- whether they take emergency referrals.

All services within the local authority, listed alphabetically by name.  
Each service has details about it displayed, including:

- whether it will accept people in an emergency
- whether you can contact the service yourself.  
If not, who can refer you and how to contact them
- the types of people the service caters for, including age ranges
- the type of people the service will and will not support.

## **INTRODUCTION: WHAT IS SUPPORTING PEOPLE?**

Supporting People aims to make sure people get the housing-related support they need to live more independently, avoiding life in a care home or hospital, for example, or life on the street. It gives housing-related support to more than 1.2 million people, helping them to make a success of their tenancies, or to move to independent living from other places such as prison or hospital.

The Supporting People programme was launched on 1st April 2003 to replace the old arrangements under Housing Benefit. It is for anyone who needs support to live more independently. For example, someone who has:

- been homeless
- been in prison
- drug or alcohol problems
- mental health problems
- HIV/AIDS
- learning difficulties
- physical or sensory disability
- been at risk of domestic violence
- difficulty coping because of their age (such as older people, teenage parents or young people at risk of offending)
- come to the UK as a refugee
- a history of tenancies breaking down.

The Supporting People programme covers only housing-related support services, for example, help with life skills such as cooking, paying bills or budgeting, which is part of living independently.

## **USER GUIDE: HOW TO FIND THE SERVICE YOU WANT**

If you do not have access to the internet, and you want to find a support service either for yourself or someone else, this document is for you. It provides information on housing-related support services in City of London.

To make it easier for you to find the service you need using this directory, we have grouped the services in different ways. For example, you can search for a service by the length of stay you want, by the client group or by the type of service on offer.

To find all the different ways we list services in your chosen local authority, please turn to the Contents on page 2. If you know the name of the service you want, simply look it up in the complete list of services by name. If you know the type of accommodation you are looking for, search in that list and so on.

Each list will include all the relevant services. Find the service(s) you are interested in and turn to that page.

You will also find a list of all the services in the local authority, in alphabetical order.

You can find information on housing-related support all over the country on our website, by visiting [www.spdirectory.org.uk](http://www.spdirectory.org.uk). This website provides information on support services in 150 local authorities across the whole of England.

---

### **Examples**

---

The examples below are designed to help you understand how to find details of services that match your requirements.

#### **Example 1**

You need details of services that provide temporary accommodation either in a hostel, B&B or similar.

- Step 1: Go to the index titled **Services by Accommodation Type**
- Step 2: Find the section titled **Homeless Hostel, B & B or other Temporary Accommodation**
- Step 3: The services that provide this type of accommodation will be displayed under the title. Find the service that you are interested in and record the page number
- ROMFORD YMCA(16) ..... 65
- Step 4: Go to the relevant page to find out about the service.

## Department for Communities and Local Government

### Example 2

You need details of services that will provide support for on a short term basis (1 month to 2 years).

Step 1: Go to the index titled Services by Duration

Step 2: Find the section titled **From 1 month to 2 years**

Step 3: The services that provide support for this expected length of stay will be displayed under the title. Find the service that you are interested in and record the page number

HOMELESS PERSONS RESETLEMENT SERVICE(102)..... 42

Step 4: Go to the relevant page to find out about the service.

### Example 3

You need details of services that will provide support to older people with support needs.

Step 1: Go to the index titled Services by Client Group

Step 2: Find the section titled **Older People with Support Needs**

Step 3: The services that provide support for this client group will be displayed under the title. Find the service that you are interested in and record the page number

DANBURY SHELTERED HOUSING(95) ..... 49

Step 4: Go to the relevant page to find out about the service.

**This page has been left intentionally blank.**

**Department for Communities  
and Local Government**

---

**Services by Public Service Name**

---

City Tenancy Sustainment (floating support) Service .....	14
Iveagh Court Sheltered House .....	16
Middle Street Hostel for Single Homeless .....	18
Salters' City Foyer (for young people) .....	20
Tudor Rose Court Sheltered House .....	22

**Department for Communities  
and Local Government**

---

**Services by Accommodation Type**

---

<b>Accommodation with training/education for young people (foyer for young people)</b>	
Salters' City Foyer (for young people).....	20
<b>Sheltered housing for older people</b>	
Iveagh Court Sheltered House.....	16
Tudor Rose Court Sheltered House.....	22
<b>Supported housing (shared or self contained)</b>	
Middle Street Hostel for Single Homeless .....	18



## Department for Communities and Local Government

---

### Services by Service Type

---

#### **Floating support service - no accommodation provided**

City Tenancy Sustainment (floating support) Service .....	14
---	----

#### **Support service with specific accommodation provided**

Iveagh Court Sheltered House.....	16
Middle Street Hostel for Single Homeless .....	18
Salters' City Foyer (for young people).....	20
Tudor Rose Court Sheltered House.....	22

## Department for Communities and Local Government

---

### Services by Client Group

---

#### Generic

City Tenancy Sustainment (floating support) Service .....	14
---	----

#### Older people with support needs

Iveagh Court Sheltered House.....	16
-----------------------------------	----

Tudor Rose Court Sheltered House.....	22
---------------------------------------	----

#### Single homeless with support needs

Middle Street Hostel for Single Homeless .....	18
--	----

#### Young people at risk

Salters' City Foyer (for young people).....	20
---	----

## Department for Communities and Local Government

---

### Services by Duration

---

#### From 1 month to 2 years

City Tenancy Sustainment (floating support) Service .....	14
Middle Street Hostel for Single Homeless .....	18
Salters' City Foyer (for young people).....	20

#### Indefinite, long term basis

Iveagh Court Sheltered House.....	16
Tudor Rose Court Sheltered House.....	22

**Department for Communities  
and Local Government**

---

**Services which take Self Referrals**

---

City Tenancy Sustainment (floating support) Service .....	14
Iveagh Court Sheltered House .....	16
Salters' City Foyer (for young people) .....	20

---

**Services which take Emergency Referrals**

---

City Tenancy Sustainment (floating support) Service ..... 14

**Department for Communities  
and Local Government**

**City Tenancy Sustainment (floating support) Service**

Provider Name	Corporation of London Housing Services	Service Id	9
National Provider Id	10000120	SP Funded	Yes
Service Type	Floating support service - no accommodation provided		
Accommodation Type	Not applicable		
Local Authority District	Not applicable		

Accepts Emergency Referrals	Yes	Self Referral	Yes	Operates Waiting List	No
Target Duration	From 1 month to 2 years	Chargeable	No	Size of Service	15
		Service is open or active from			11/07/2005
Other Referral Routes	Health e.g. GP Housing department Other agency Probation Social Service department Voluntary agency				

Primary Client Group	Generic	Primary Client Age Groups	Ages 16-17 Ages 18-25 Ages 26-49 Ages 50-54 Ages 55-59 Ages 60-64 Ages 65-74
Household Supported	All types of household groups		
Ethnicities Supported	This service only takes people from the following ethnic groups: None specified		

People not Supported	This service does not support the following type of people: No specific exclusions: decided on case by case basis
----------------------	--

## **Department for Communities and Local Government**

### **Referral Contact Details**

You can find out about this service yourself by contacting:

Name:	Corporation of London Housing Services
Telephone No:	020 7332 3934

**Department for Communities  
and Local Government**

**Iveagh Court Sheltered House**

Provider Name	The Guinness Trust	Service Id	3
National Provider Id	10000195	SP Funded	Yes
Service Type	Support service with specific accommodation provided		
Accommodation Type	Sheltered housing for older people		
Local Authority District	Not applicable		

Accepts Emergency Referrals	No	Self Referral	Yes	Operates Waiting List	No
Target Duration	Indefinite, long term basis	Chargeable	Yes	Size of Service	18
		Service is open or active from			01/04/2003
Other Referral Routes	Health care trust Health e.g. GP Housing department Probation Social Service department Voluntary agency				

Primary Client Group	Older people with support needs	Primary Client Age Groups	Ages 55-59 Ages 60-64 Ages 65-74 Ages 75-84 Ages 85-94 Ages 95+
Household Supported	Couples without children Single people (mixed single men and women service)		
Ethnicities Supported	This service only takes people from the following ethnic groups: None specified		

People not Supported	This service does not support the following type of people: No specific exclusions: decided on case by case basis
----------------------	--



## **Department for Communities and Local Government**

### **Referral Contact Details**

You can find out about this service yourself by contacting:

Name:	The Guinness Trust
Telephone No:	020 8519 2599
Fax Number:	020 8503 0470
Email Address:	RAYMOND.VANDY@GUINNESS.ORG.UK
Directions:	Contract Manager for Iveagh Court from March 2006

**Department for Communities  
and Local Government**

**Middle Street Hostel for Single Homeless**

Provider Name	Providence Row Housing Association	Service Id	2
National Provider Id	10001135	SP Funded	Yes
Service Type	Support service with specific accommodation provided		
Accommodation Type	Supported housing (shared or self contained)		
Local Authority District	Not applicable		

Accepts Emergency Referrals	No	Self Referral	No	Operates Waiting List	No
Target Duration	From 1 month to 2 years	Chargeable	No	Size of Service	20
		Service is open or active from			01/04/2003
Other Referral Routes	Other agency Social Service department				

Primary Client Group	Single homeless with support needs	Primary Client Age Groups	Ages 16-17 Ages 18-25 Ages 26-49 Ages 50-54 Ages 55-59 Ages 60-64
Household Supported	Single men (men only service) Single people (mixed single men and women service) Single women (women only service)		
Ethnicities Supported	This service only takes people from the following ethnic groups: None specified		

People not Supported	This service does not support the following type of people:
----------------------	---

## **Department for Communities and Local Government**

### **Referral Contact Details**

For more information contact:

Name:	SP Team
Telephone No:	0207 332 3791
Fax Number:	0207 332 3796
Email Address:	Nojeem.Jimoh@corpoflondon.gov.uk
Web Link:	<a href="http://www.cityoflondon.gov.uk">www.cityoflondon.gov.uk</a>

**Department for Communities  
and Local Government**

**Salters' City Foyer (for young people)**

Provider Name	Centrepont	Service Id	1
National Provider Id	10000098	SP Funded	Yes
Service Type	Support service with specific accommodation provided		
Accommodation Type	Accommodation with training/education for young people (foyer for young people)		
Local Authority District	Not applicable		

Accepts Emergency Referrals	No	Self Referral	Yes	Operates Waiting List	No
Target Duration	From 1 month to 2 years	Chargeable	No	Size of Service	44
		Service is open or active from			01/04/2003
Other Referral Routes	Housing department Social Service department Voluntary agency				

Primary Client Group	Young people at risk	Primary Client Age Groups	Ages 16-17 Ages 18-25
Household Supported	Single men (men only service) Single people (mixed single men and women service) Single women (women only service) Women with children		
Ethnicities Supported	This service only takes people from the following ethnic groups: Not stated		

People not Supported	This service does not support the following type of people: Couples People at risk of self harm People with arson convictions People with challenging behaviour People with dementia People with multiple disabilities People with pets Serious offenders Women with dependent males over a specific age
----------------------	---

## **Department for Communities and Local Government**

### **Referral Contact Details**

You can find out about this service yourself by contacting:

Name:	Centrepoint
Telephone No:	020 7726 0991
Email Address:	<a href="mailto:gboyles@centrepoint.org">gboyles@centrepoint.org</a>

**Department for Communities  
and Local Government**

**Tudor Rose Court Sheltered House**

Provider Name	Stadium Housing Association (formerly Network H.A.)	Service Id	4
National Provider Id	10000384	SP Funded	Yes
Service Type	Support service with specific accommodation provided		
Accommodation Type	Sheltered housing for older people		
Local Authority District	Not applicable		

Accepts Emergency Referrals	No	Self Referral	No	Operates Waiting List	No
Target Duration	Indefinite, long term basis	Chargeable	Yes	Size of Service	34
		Service is open or active from			01/04/2003
Other Referral Routes	Housing department Social Service department				

Primary Client Group	Older people with support needs	Primary Client Age Groups	Ages 55-59 Ages 60-64 Ages 65-74 Ages 75-84 Ages 85-94 Ages 95+
Household Supported	All adult household Couples without children Single people (mixed single men and women service)		
Ethnicities Supported	This service only takes people from the following ethnic groups: None specified		

People not Supported	This service does not support the following type of people: People with a history of violence People with arson convictions Serious offenders		
----------------------	--	--	--

## **Department for Communities and Local Government**

### **Referral Contact Details**

For more information contact:

Name:	SP Team
Telephone No:	0207 332 3791
Fax Number:	0207 332 3796
Email Address:	Nojeem.Jimoh@corpoflondon.gov.uk
Web Link:	<a href="http://www.cityoflondon.gov.uk">www.cityoflondon.gov.uk</a>